

SAFETY STATEMENT

**Do you have a substantial number of Hispanic employees?
Is your workforce composed of a variety of languages and cultures?
Are you struggling to lower injuries and improve safety culture?**

Challenge

Many great companies enjoy a wonderful reputation and recognition for their great safety culture. They are dedicated to safety. They find themselves frustrated because they wish to be more effective in communicating important safety information to employees with limited English proficiency (LEP).

Often, they recognize that significant problems stem from their immigrant workforce. Sometimes there are linguistic barriers, other times there are cultural barriers. Some companies invest in translation only to discover that the LEP employees have very little education and cannot read in their own language. It is daunting to determine how to overcome these issues in a fiscally responsible way.

Safety Opportunity

- **OSHA® authorized**
- **Experienced industry expertise**
- **Commitment to excellence**
- **Safety culture focus**
- **Incident investigation process**
- **Customized company safety programs**
- **Toolbox talks**
- **Complete English/Spanish fluency**

What We Do Different

Our primary goal is to assist companies in successfully conveying vital information to employees and inspiring them to adopt a safe culture. Effective communication and cultural understanding are key factors in achieving this goal.

Assessment: We consider how immigrant culture interacts with company culture, including linguistic barriers.

Conference Interpreting: We are equipped with specialized, simultaneous interpreting equipment and provide premium interpretation in a variety of languages upon request. Since the interpretation is both accurate and almost instantaneous, human resource and safety information are effectively conveyed, improving morale, and decreasing injuries. An added benefit is promptly returning employees to work. Employees are more likely to appreciate and take advantage of the benefits offered when they understand.

Tracking: To determine if your investment creates a valuable return (injury reduction, production increase, cost saving), we believe in tracking the results to measure success.

Crisis Averted

With our prime focus on solutions to the most difficult problems in the industry, we have helped other companies overcome many of the following issues:

- **Higher costs and longer meeting times:** Increase company profits and production by decreasing meeting times with our professional conference interpreting solutions
- **High percentage of Latino work injuries:** Special emphasis on Hispanic safety with a focus on culture taught in their own language
- **Low morale:** Inclusion elevates LEP employee morale
- **Miscommunications:** Accurate communication clearly transmits your company's message regarding training, safety, and benefits package
- **Safety culture:** Immigrants are more likely to integrate and embrace company safety culture when they comprehend it

Benefits

- Consistent quality
- Reliable service
- Peace of mind
- Value

ELEGANT SOLUTIONS TO COMMON SAFETY PROBLEMS

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